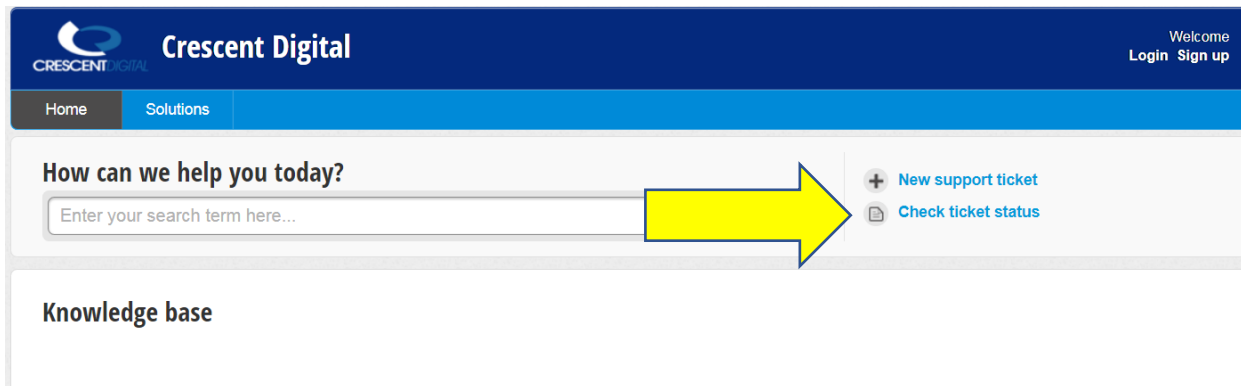
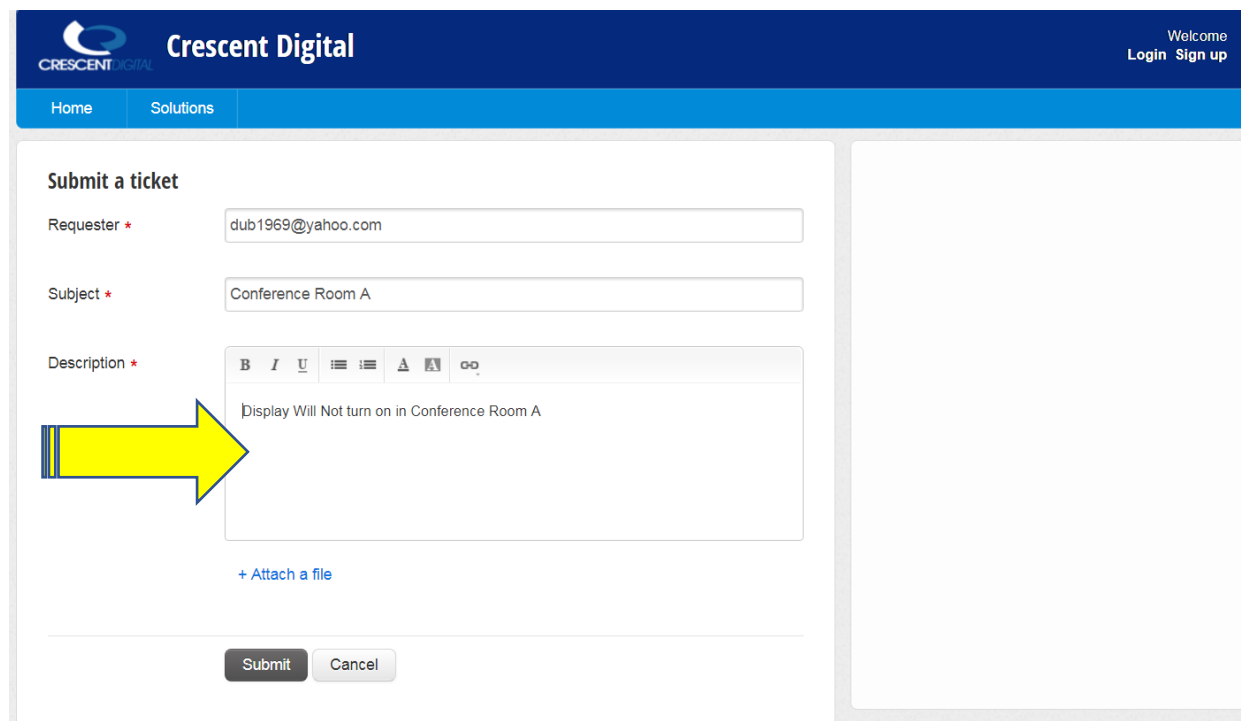


How To: Create a Support Ticket

In your Web Browser, navigate to <http://support.crescentdigital.com>, Click New support ticket.



Fill Out Requested Information, (optional) attach any supporting pictures or documents.




You will be contacted within 4 hours by an agent via email response and/or by Phone.

Service Order Will be sent via Email for approval for on-site or remote service

After ticket creation you can access the ticket via our service portal.

You must sign up for access to the portal or login using Facebook, Google, or Twitter.

 **Crescent Digital** Welcome Login Sign up

Home Solutions

You must be logged in to access this page

Login to the support portal


Enter the details below


☒ Remember me on this computer


[Forgot your password?](#)

LOGIN

...or login using

 Google

 Facebook

 Twitter


Sign up

Sign up with us

Once you sign up, you will have complete access to the service portal and you can use your account to raise support tickets and track their status.

Enter Full Name and Email and you will receive a link via email to your account.

Welcome to Crescent Digital Yahoo/Inbox

 **Crescent Digital** <support@crescentdigital.zendesk.com>
To: dub1969@yahoo.com

Aug 1 at 9:07 AM

Welcome to z3n Precreated Account. Please click the link below to create a password and sign-in.

<https://crescentdigital.zendesk.com/verification/email/2acU63o8ecsRTZdALJXuYba4phjHRI0>

This email is a service from Crescent Digital. Delivered by **Zendesk**

Reply, Reply All or Forward

☐ I'm not a robot

Send **Register** **Cancel**

The link will take you the portal where you can create a password and login.



Crescent Digital

ACTIVATE YOUR ACCOUNT

Please confirm your details and set a password for your account

Full name *

James Wright



Enter Password *



Retype Password *



Activate and Log in

After Signing in to the Portal, users can access the status of open tickets or see past service tickets.



Crescent Digital

Welcome James Wright
[Edit profile](#) - [Sign out](#)

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[Solutions](#)

[Tickets](#)

How can we help you today?

Enter your search term here...

SEARCH

[+ New support ticket](#)

[Check ticket status](#)

Open or Pending

Sorted by Date Created

[Export tickets](#)



[dummy ticket 2 #30](#)

Created on Wed, 6 Dec at 10:09 AM

BEING PROCESSED



[support #29](#)

Created on Wed, 6 Dec at 10:08 AM Agent: James Wright

BEING PROCESSED



[dummy Ticket #28](#)

Created on Wed, 6 Dec at 10:07 AM

BEING PROCESSED