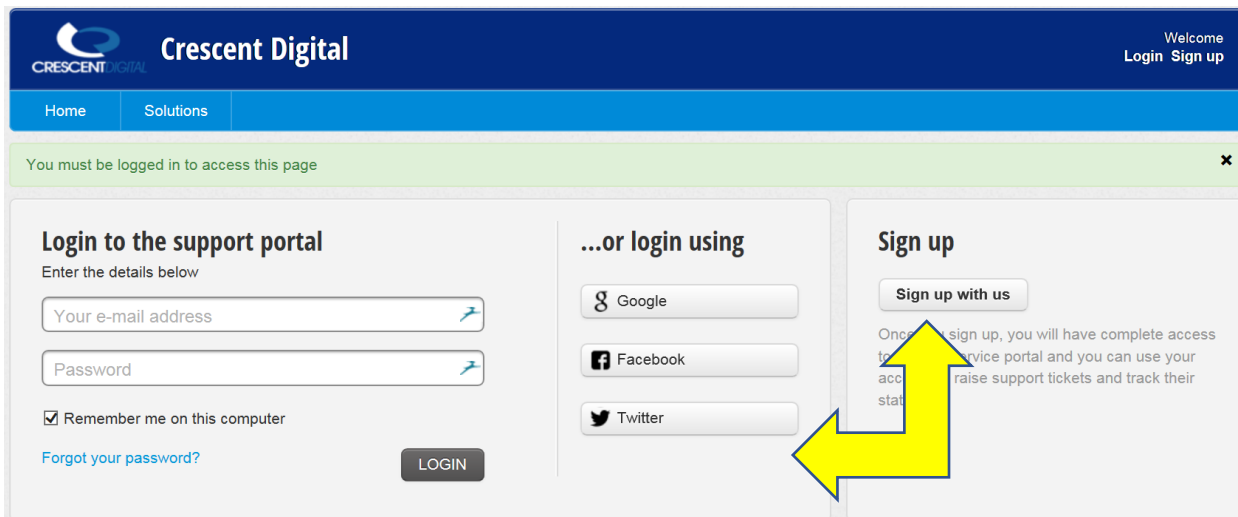


How To: Create a Login Password for Support Portal

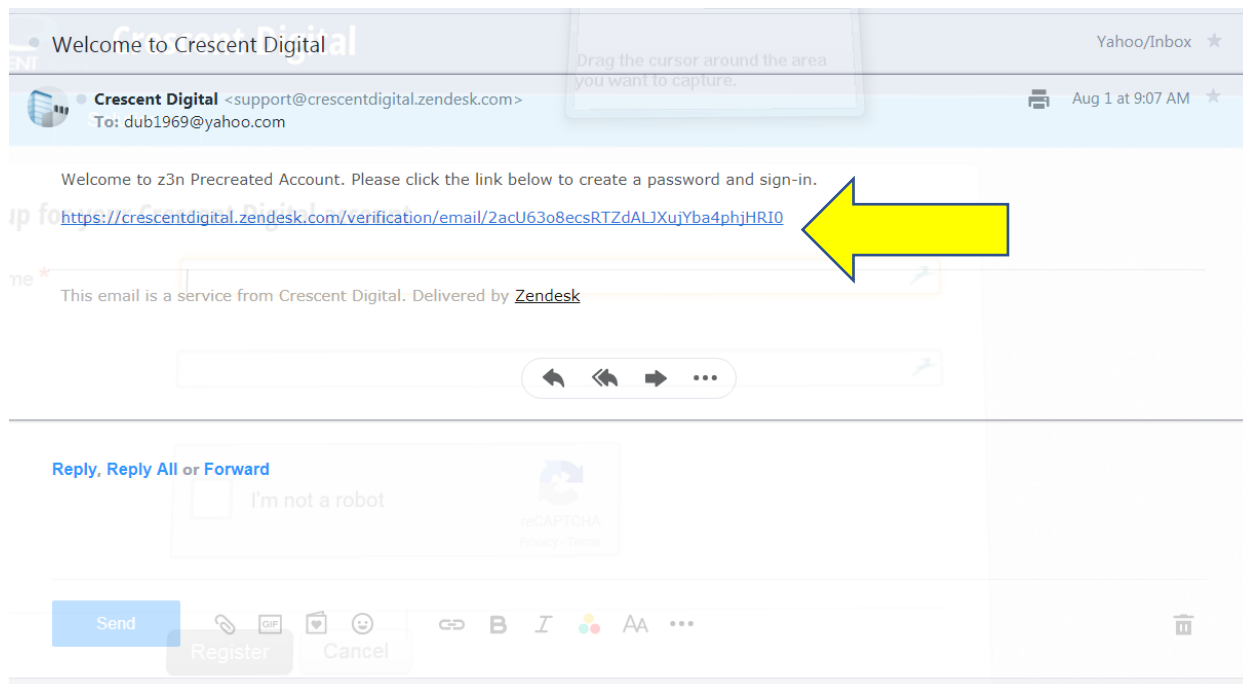
After ticket creation you can access the ticket via our service portal.

You must sign up for access to the portal or login using Facebook, Google, or Twitter.



The screenshot shows the Crescent Digital support portal interface. At the top is a dark blue header with the Crescent Digital logo and navigation links for Home and Solutions. A green banner below the header states, "You must be logged in to access this page". The main content area is divided into three sections: "Login to the support portal" with fields for email and password, a "Remember me" checkbox, and a "Forgot your password?" link; "...or login using" with buttons for Google, Facebook, and Twitter; and "Sign up" with a "Sign up with us" button. A large yellow arrow points from the "Sign up" section towards the "Sign up with us" button.

Enter Full Name and Email and you will receive a link via email to your account.



The screenshot shows an email interface with a header bar containing "Welcome to Crescent Digital" and a "Yahoo/Inbox" label. The email body contains a welcome message for a "z3n Precreated Account" and a verification link: <https://crescentdigital.zendesk.com/verification/email/2acU63o8ecsRTZdALJXuYba4phjHRI0>. A large yellow arrow points to this link. Below the link is a "This email is a service from Crescent Digital. Delivered by Zendesk" notice. At the bottom, there is a "Reply, Reply All or Forward" section with a reCAPTCHA "I'm not a robot" checkbox and a "Send" button.

The link will take you the portal where you can create a password and login.



Crescent Digital

ACTIVATE YOUR ACCOUNT

Please confirm your details and set a password for your account

Full name *

James Wright



Enter Password *



Retype Password *



Activate and Log in

After Signing in to the Portal, users can access the status of open tickets or see past service tickets.



Crescent Digital

Welcome James Wright
[Edit profile](#) - [Sign out](#)

[Home](#)

[Solutions](#)

[Tickets](#)

How can we help you today?

Enter your search term here...

SEARCH

[+ New support ticket](#)

[Check ticket status](#)

Open or Pending

Sorted by Date Created

[Export tickets](#)



dummy ticket 2 #30

Created on Wed, 6 Dec at 10:09 AM

BEING PROCESSED



support #29

Created on Wed, 6 Dec at 10:08 AM Agent: James Wright

BEING PROCESSED



dummy Ticket #28

Created on Wed, 6 Dec at 10:07 AM

BEING PROCESSED